Contacting Technical Support

If you need support, it is important that you have the following information available:

• MacMedic product information, including the version number of the application.

• System information (example: Mac System 8.0)

• Complete hardware information. We will ask for information regarding all devices attached to your SCSI bus.

• Error information, including the exact wording of any merror message received from MacMedic™ or the Mac System error ID number.

• What you did to try and resolve the problem before contacting Total Recall Software.

The Product Support website is at http:/software.totalrecall.com/support/index.html

Contacting Total Recall Software

If you would like information regarding our other software applications, please contact us via any of the following methods:

Total Recall Software
2462 Waynoka Road
Colorado Springs, CO   80915

Internet: http://software.totalrecall.com
ftp://ftp.totalrecall.com
E-mail: help@totalrecall.com
Sales: orders@totalrecall.com
Customer Service: customer_service@totalrecall.com